



Hotel Guest Social Distancing Advice

- If you are displaying any signs of Covid-19 please refrain from checking into the premises. Should you feel unwell during your stay please remain in your room and call the hotel landline to inform a member of staff.
- If possible please prearrange your check in time with a member of staff at the Hotel to avoid overcrowding in entrance areas.
- All our staff by law will have the option of wearing masks and will also be washing/sanitising their hands regularly during their shift.
- Please wash your hands/use sanitiser regularly during your visit especially on arrival.
- If staying with us more than 1 night you will be asked at Check in whether you would like your room tidied. If you decline no staff will enter your room however please ask if you need any extra complimentary bottles of water/towels/toiletries etc.
- Whilst we are not required to implement Social Distancing please be aware of staff and other guests when navigating around the hotel and where possible try to keep a distance.
- During your stay Card Payments are preferred where possible.
- We will keep up our usual High Standards of Cleanliness with additional cleaning of high touch points and toilet facilities.

Thank you for taking the time to read through this – please feel free to contact us if you have any questions or concerns!

Looking forward to having you here to stay with us soon!

Team Pigeons ☺

Important Notes:

During your stay if you have any issues or requests please don't hesitate to contact us either on the hotel landline 01304 613233 during hotel opening hours or anytime by text 07833 432471.

Our Out of Hours Emergency contact number is 07901 838590.